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Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554



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| Application of BellSouth Corporation, |) | |
|--|---|------------|
| BellSouth Telecommunications, Inc., and |) | CC Docket |
| BellSouth Long Distance, Inc., for Provision |) | No. 97-208 |
| of In-Region, InterLATA Service in the |) | |
| State of South Carolina |) | |
| |) | |

COMMENTS OF AT&T CORP. IN OPPOSITION TO BELLSOUTH'S SECTION 271 APPLICATION

APPENDIX - VOLUME IV

ATTACHMENTS 25-43 TO THE AFFIDAVIT OF JAY M. BRADBURY

APPENDIX TO COMMENTS OF AT&T CORP. IN OPPOSITION TO BELLSOUTH'S SECTION 271 APPLICATION

| TAB | AFFIDAVIT | SUBJECT(S) COVERED |
|-----|--------------------------------------|--|
| A | William J. Baumol | Public Interest |
| В | Robert H. Bork | Public Interest |
| С | Jay M. Bradbury | Operations Support Systems |
| D | James Carroll | AT&T Market Entry |
| Е | Ray Crafton | Unbundled Network Elements: Combinations |
| F | R. Glenn Hubbard and William H. Lehr | Public Interest |
| G | Patricia A. McFarland | Resale Pricing and Restrictions |
| Н | Patricia A. McFarland | Section 272 compliance |
| I | Kenneth P. McNeely | SCPSC Proceedings |
| J | C. Michael Pfau | Operations Support Systems: Performance Measurements |
| K | James A. Tamplin, Jr. | Unbundled Network Elements |
| L | Don J. Wood | Unbundled Network Elements: Pricing |

ATTACHMENT 25

Beverly Simmons
Negotiations and Implementation Manager

AT&T Room 12N08/ 1200 Peachtree St., NE Atlanta, GA 30309 404 810-4932 FAX: 404 810-3131

May 8, 1997

Martha Romano BellSouth Interconnection Services 675 West Peachtree St., NE 3J39 Atlanta, Ga 30375

Dear Martha,

Subject

Automated order flow through process.

On April 1, 1997 BellSouth implemented automated order flow through for all order types. AT&T request that BellSouth provide the following information in a weekly report going forward. AT&T also need this information for all SRT test orders for both Business and Residence handled to date.

- . percent of the orders sent from LEO (Local Exchange Ordering) to LESOG (Local Exchange Service Order Generator)
- . percent of the orders sent from LEO (Local Exchange Ordering) to the LCSC (Local Carrier Service Center)
- . percent of the orders sent from LESOG (Local Exchange Service Order Generator) to SOCS (Service Order Centralization System)
- . percent of orders LESOG (Local Exchange Service Order Generator) wasn't able to process. For these orders AT&T requires information on how they were handled.

Sincerely

Beverly Simmons

Beverly Simmons

AT&T Promenade II Room 12N08 1200 Peachtree St., NE Atlanta, GA 30309 404 810-4932 FAX: 404 810-3131

September 18, 1997

Margaret Garvin BellSouth Interconnection Services 1960 West Exchange Place Tucker, GA 30084

Dear Margaret:

This is a follow up to my letter dated May 8, 1997, concerning the automated order flow through process. We still haven't received BellSouth's response to the following requests:

- percent of the orders sent from LEO (Local Exchange Order) to LESOG (Local Exchange Service Order Generator)
- percent of the orders sent from LEO (Local Exchange Order) to the LCSC (Local Carrier Service Center)
- percent of the orders sent from LESOG (Local Exchange Service Order Generator) to SOCS (Service Order Centralization System)
- percent of the orders LESOG (Local Exchange Service Order Generator) wasn't able to process.

Please provide a response no later than Wednesday, September 24, 1997.

Sincerely Schimmen

ATTACHMENT 26

BellSouth Telecommunications, Inc. Docket No. 960786-TL AT&T's First Set of Interrogatories August 11, 1997 Item No. 1 Page: 1 of 1

REQUEST: Please state, with respect to all orders received from CLECs in Florida and in the BellSouth region since January 1, 1997:

- the percentage of orders sent from LEO (Local Exchange Ordering) to LESOG (local Exchange Service Order Generator);
- (b) the percentage of orders from LEO to the LCSC (Local Carrier Service Center);
- (c) the percentage of orders sent from LESOG to SOCS (Service Order Centralization System); and
- (d) the percentage of total orders that LESOG was unable to process.

Please provide a separate Florida-specific response as well as a response for the BellSouth region.

RESPONSE: Please see the attached response. This information is for July and August only on a regional basis. The information was manually obtained from LEO. No data available for Florida specifically and is available for only 2 months.

INFORMATION PROVIDED BY:

W. N. Stacey

Assistant Vice President 675 W. Peachtree St. Atlanta, Ga. 30375

BellSouth Telecommunications Docket No. 960786-TL AT&T's First Set of Interrogatories August 11, 1997 Item No. 1

| July | | | | | LEOLES | OG ERRORS | BY CATEC | ORY | | | } | | | |
|-----------------------|------|-------|-------|------|-----------------|-------------------|----------|------|-------------|------|-------------------|-------|-----------------------------------|---------------|
| 2 | 1 | | | 1 | MISC. ERRORS | LSR/CSR ERRORS | , | 1 | 1 — | | ORDERS TO SOCS | SOER | Mechanized Order Generation | % Flowthrough |
| 1st week | 136 | 45 | 13 | 6 | 2 | 6 | | 16 | 1 | 1 | 91 | 42 | 49 | 36 0% |
| 2nd week | 417 | 141 | 89 | 26 | 5 | 16 | 3 | | | | 276 | 206 | 70 | 16 8% |
| 3rd week | 219 | 101 | 57 | 27 | 0 | 7 | | 1 | | | 118 | 72 | 46 | 21 0% |
| 4th week | 489 | 143 | 89 | 26 | 14 | 6 | 6 | | | | 346 | 170 | 176 | 36 0% |
| 5th week | 218 | 71 | 39 | 18 | 6 | 5 | | | | | 147 | 100 | 47 | 21 6% |
| TOTAL | 1479 | 501 | 287 | 105 | 38 | 42 | 10 | 17 | 1 | 1 | 978 | 590 | 388 | 26 2% |
| % BY ERROR TYPE | | 33 9% | 19.4% | 7.1% | 2.6% | 28% | 07% | 1.1% | 0 1% | 0.1% | | 39 9% | | |

| August | | | | | LEOLESC | G ERRORS | BY CATEC | ORY | | | 1 | | | |
|----------|---------|--------------------|--------|--------|---------|----------|----------|--------|--------|--------|---------|--------|------------|---------------|
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| | ORDERS | ERRORS | ERRORS | ERRORS | ERRORS | ERRORS | ERRORS | ERRORS | ERRORS | ERRORS | TO SOCS | ERRORS | Generation | % Flowthrough |
| 1st week | 864 | 295 | 168 | 61 | 25 | 41 | | | | | 569 | 341 | 228 | 26 4% |
| 2nd week | 1048 | 336 | 127 | 30 | 110 | 57 | 4 | 10 | | | 710 | 506 | 204 | 19 5% |
| 3rd week | 2293 | 428 | 137 | 26 | 142 | 100 | 13 | 10 | | | 1865 | 1153 | 712 | 31.1% |
| 4th week | 4072 | 485 | 185 | 16 | 169 | 64 | 20 | 11 | | | 3587 | 1940 | 1647 | 40 4% |
| 5th week | | | | | | | | | | | | 0 | | |
| | | | | | | | | | | | | | | |
| TOTAL | 8277 | 1546 | 617 | 133 | 446 | 282 | 37 | 31 | , 0 | 0 | 6731 | 3940 | 2791 | 33 7% |
| % BY | | | | | | | | | | | | | | |
| ERROR | | | } | | | | | | | į | | | | |
| TYPE | | 18.7% | 7 5% | 1.6% | 5.4% | 3 4% | 0.4% | 0 4% | 00% | 0.0% | | 47 6% | | |

- (a) LEO and LESOG error detection percentages are not separated, so no data is available to specifically address this question
- (b) All error types ("TOTAL LEO/LESGS DETECTED ERRORS" and "SOER ERRORS") are handled by the LCSC until the CLEC ordering error has been corrected
- (c) The column in the tables shown above labeled "ORDERS TO SOCS" contains this data for orders entered electronically through EDI or LENS
- (d) The column in the tables shown above labeled "ORDERS TO SOCS" contains this data for orders entered electronically through EDI or LENS
- NOTE 1 : Data is not avilable prior to July, 1997.
- NOTE 2. Only regional data is available. The data available is not separated by state.

BellSouth Telecommunications, Inc.
Docket No. 960786-TL
AT&T's First Request for
Production of Documents
August 11, 1997
Item No. 8
Page: 1 of 1

REQUEST: Produce copies of documents to reflect service order activity, etc.

RESPONSE: These reports begin in January of 1997.

INFORMATION PROVIDED BY: William Stacy

Assistant Vice President

BellSouth Telecommunications, Inc. 675 W. Peachtree Street, N. E. Atlanta, Ga. 30375

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Note: Below is a list of orders, by date, and the type of loop along with the number of loops associated with each order.

Number of orders for Unbundled Loops Issued since January (Includes Items Per Order and Total Items) for all order types (N,D,C,F,T,R)

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| 29-Mar-97 | | Unbundled Exchange Access | Loop | | 2 | 3 | 6 |
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| 31-Mar-97 | | Unbundled Exchange Access | Loop | | -: | 8 | A |
| 31-Mar-97 | | Unbundled Exchange Access | Loop | | } | | 1 |
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| 03-Apr-97 | UEA | Unbundled Exchange Access | Loop | | 2 | 1 | 2 |
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| 04-Apr-97 | | Unbundled Exchange Access | Loop | | 5 | 6 | 30 |
| 04-Apr-97 | UEA | Unbundled Exchange Access | Loop | | 2 | 1 | 2 |
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| 06-Apr-97 | UEA | Unbundled Exchange Access | Loop | | | 17 | 17 |
| 07-Apr-97 | UEA | Unbundled Exchange Access | Loop | | 1 | 24 | 24 |
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| 17-Apr-97 | UDN | Unbundled Two-Wire ISDN Loop |
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